



EXPERIENCES WITH INCOME LOSS AND
UI BENEFITS DURING THE COVID-19 PANDEMIC:
LATINOS IN ARIZONA, FLORIDA, AND TEXAS

Methodology

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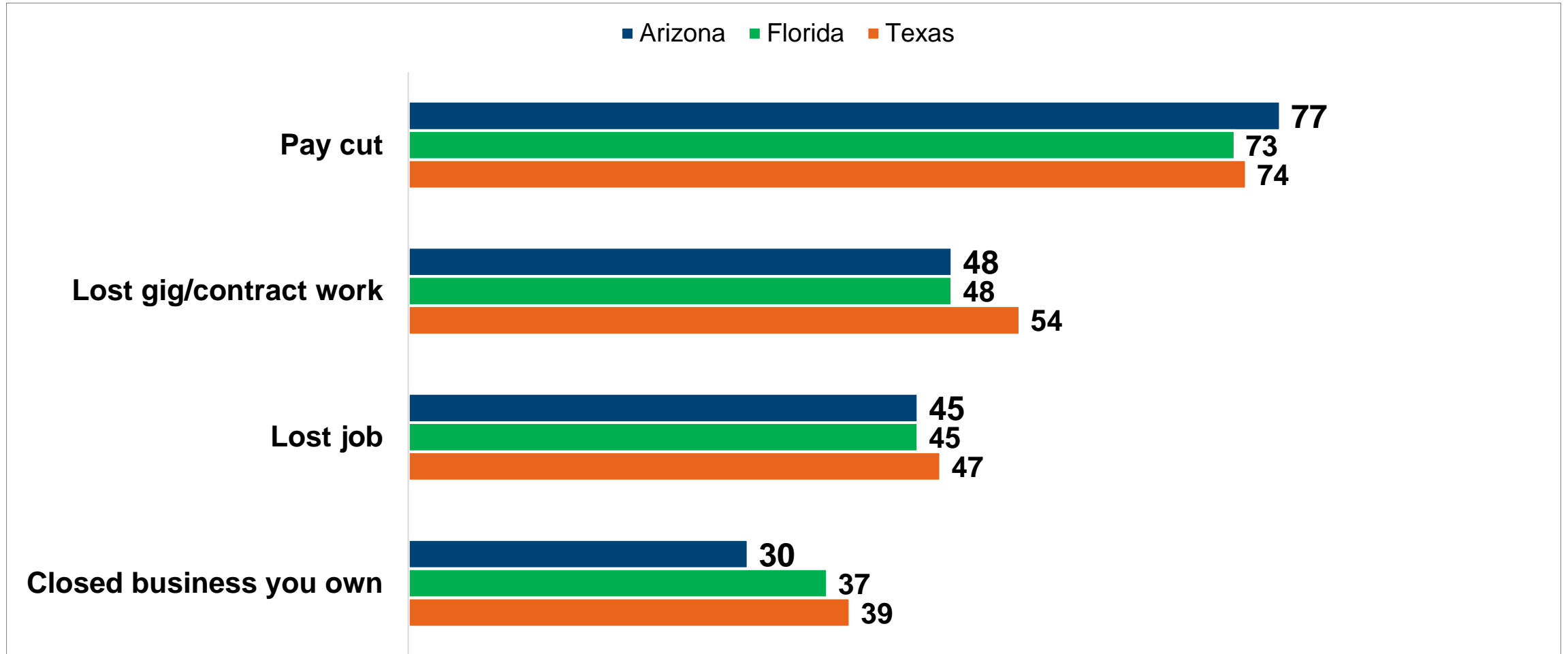
- Arizona, Florida, Texas
 - Latinos that lost work during the COVID-19 pandemic
 - Per state N=400, +/-4.9%
- Field Dates: July 14-24, 2020
- English or Spanish, according to preference
- Blended sample, online and live telephone interviews
- Content: UI process and concerns about losing UI, ongoing economic hardships

JOB / INCOME LOSS AND INFORMATION ABOUT UI BENEFITS



Job and Income Losses

(Since March of this year, have you or someone in your household experienced any of the following:)

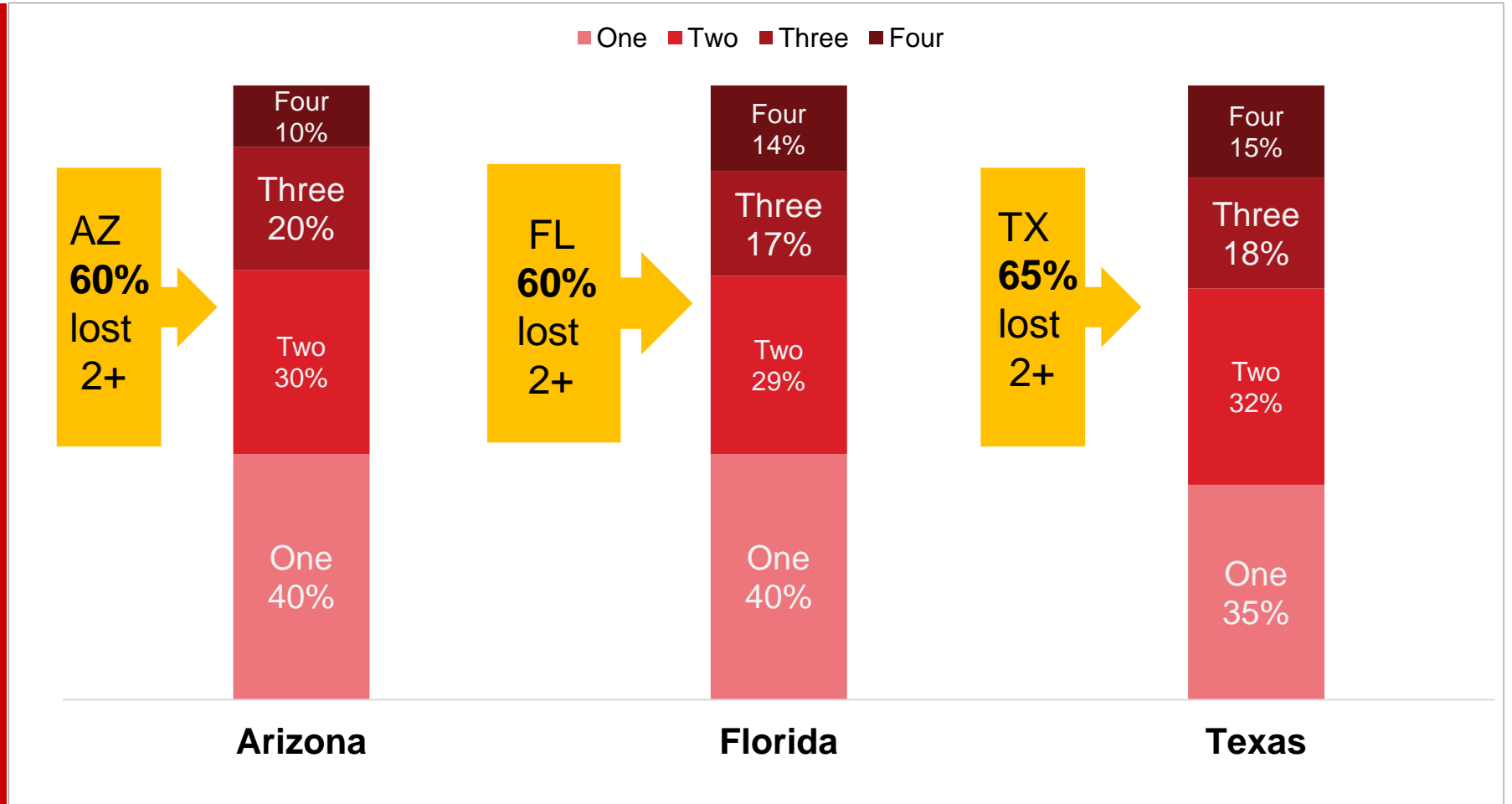


Number of Income Sources Lost

(Total sources of income lost since March 2020: job loss, pay cut, gig/contract work, permanent/long temp self-owned business closed)

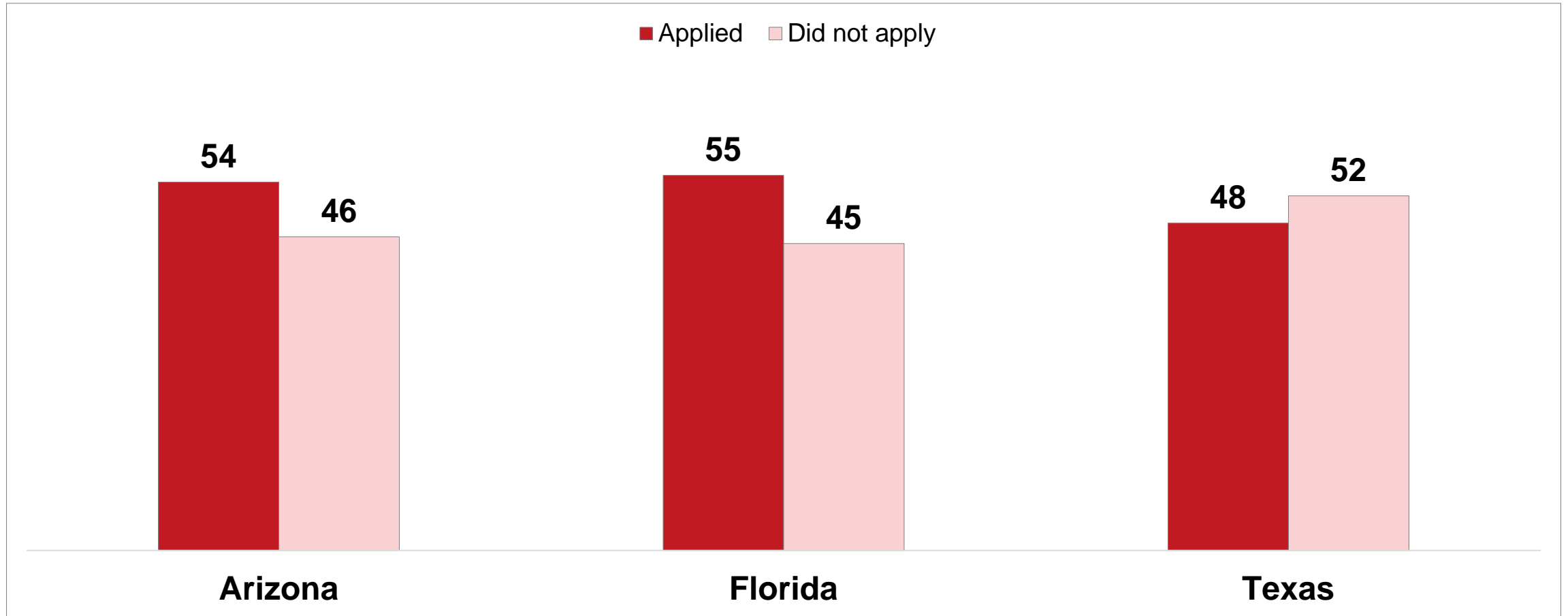
Most Latinos who lost work during this pandemic took a COMBINATION of hits to their income: a job loss, pay cut, closed a business, and/or lost gig/contract work.

Among Latinos who lost work: 65% in Texas, and 60% in Arizona and Florida lost 2 or more sources of income.



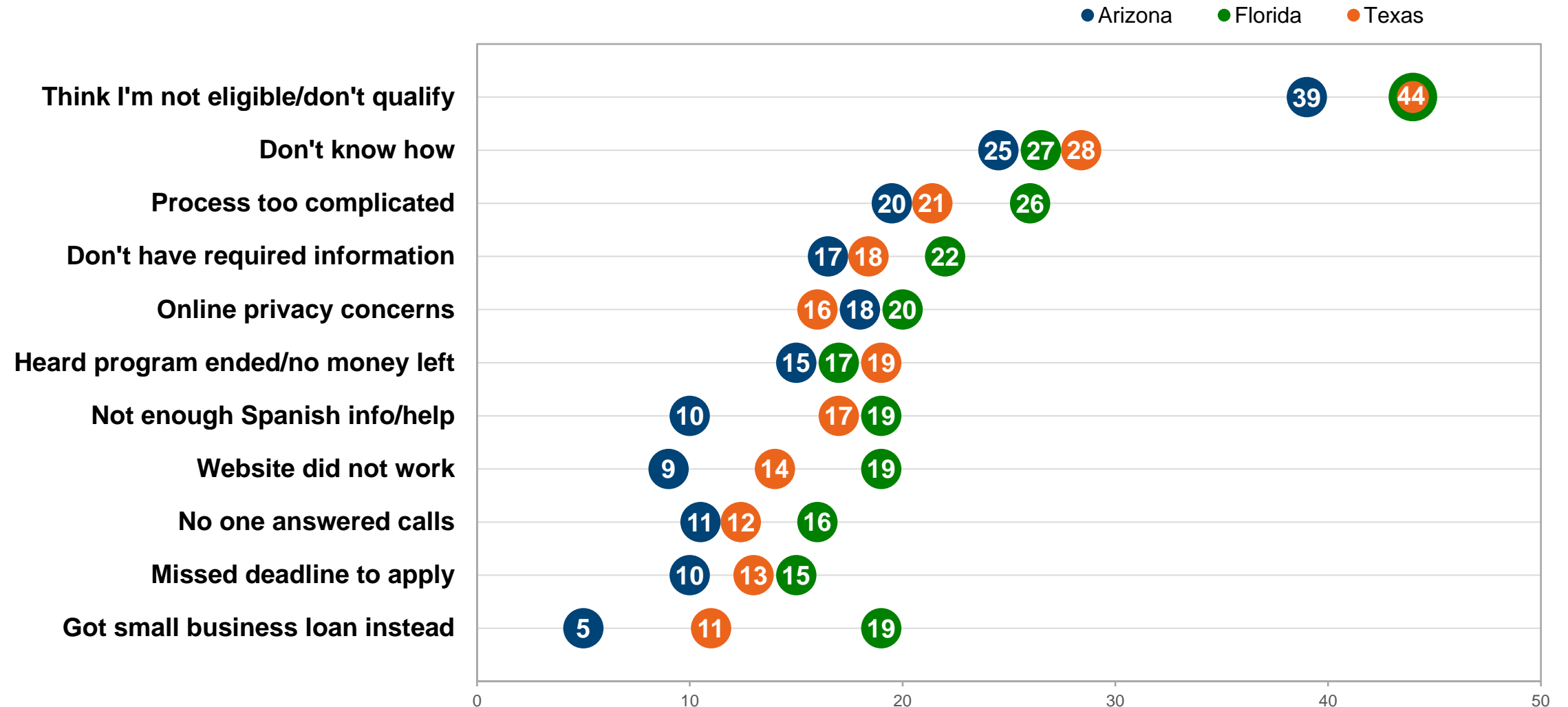
Despite Significant Job and Income Losses, Many Did Not Apply for UI Benefits

(Since March of 2020, have you or someone in your household applied, or tried to apply, for unemployment benefits?)



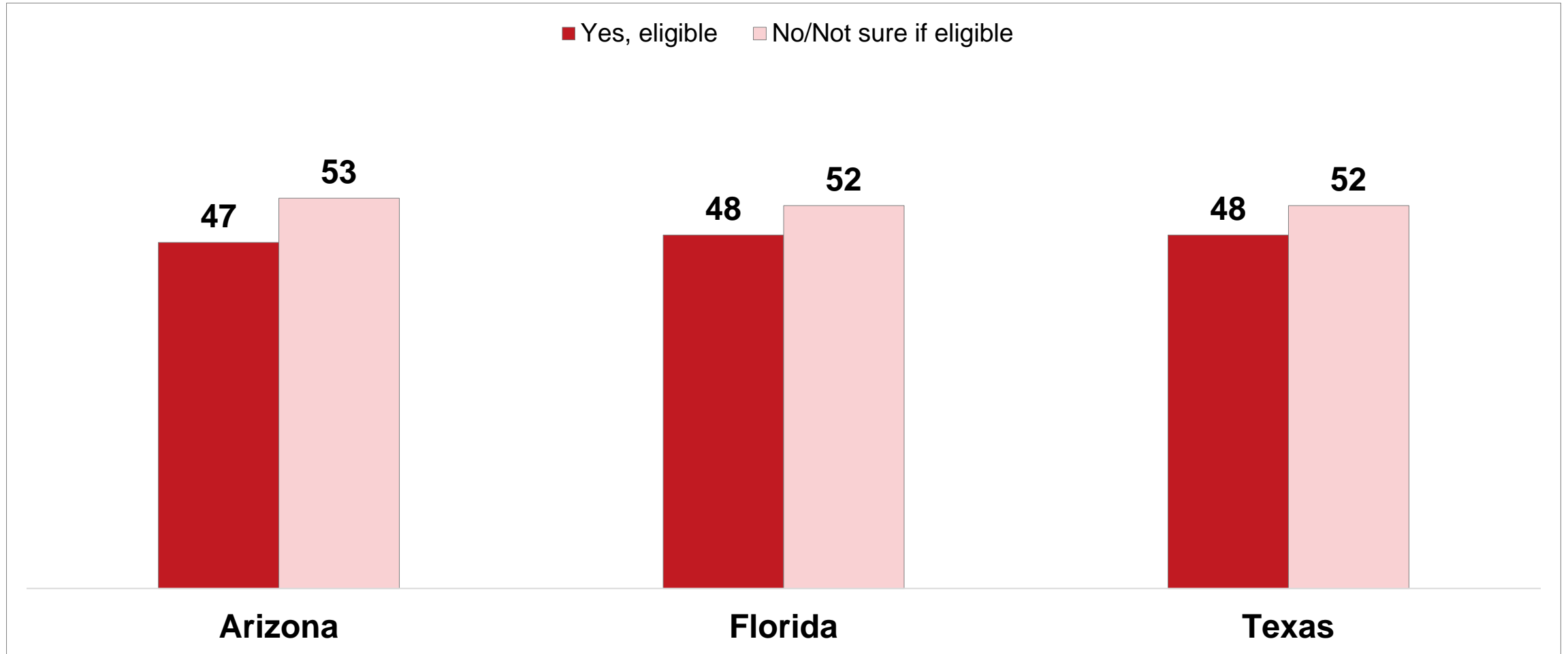
Reasons Did Not Apply for Unemployment

(What are the reasons that you did not apply for unemployment benefits [as many as apply]. Percent yes responses illustrated.)



Information Gaps: Who Qualifies for UI Benefits

(Based on your understanding are self-employed, independent contractors, or “gig” workers eligible for unemployment benefits in Arizona/Florida/Texas?)

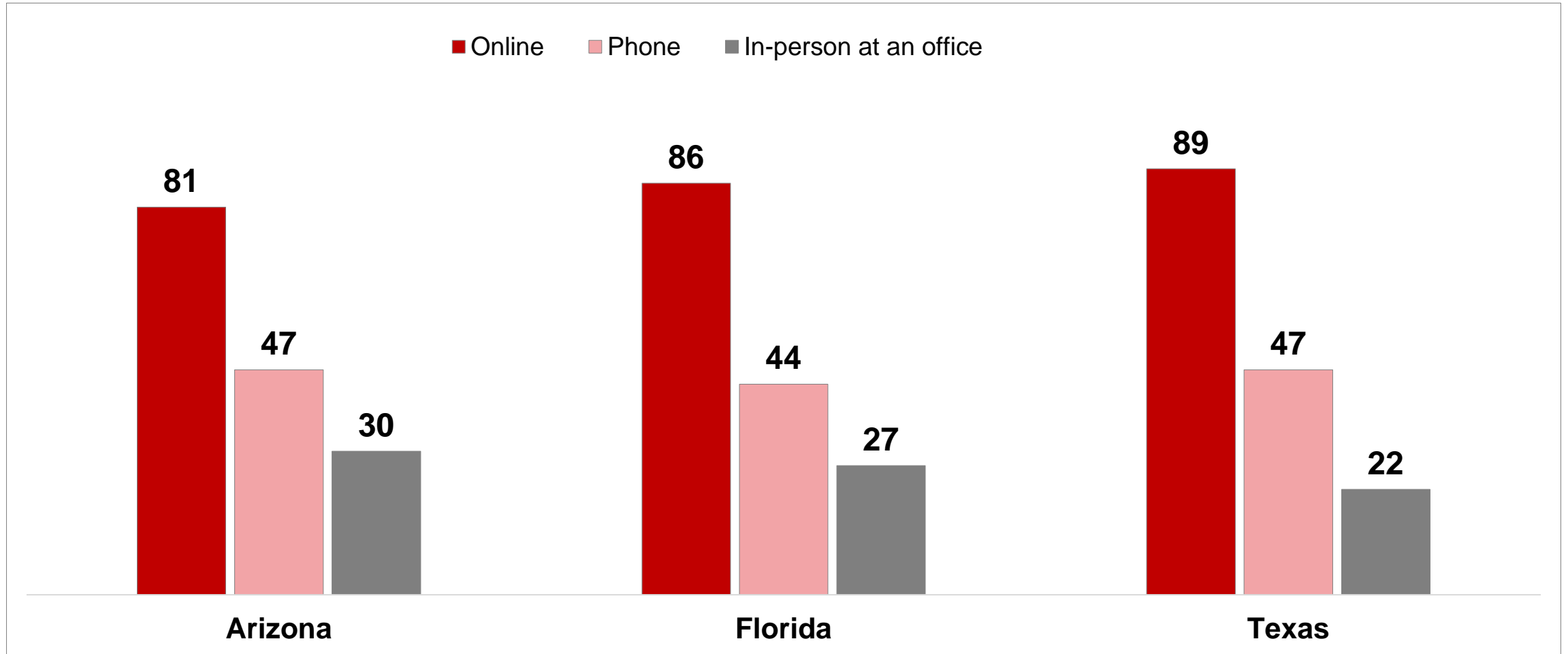


EXPERIENCES WITH APPLYING FOR UI BENEFITS



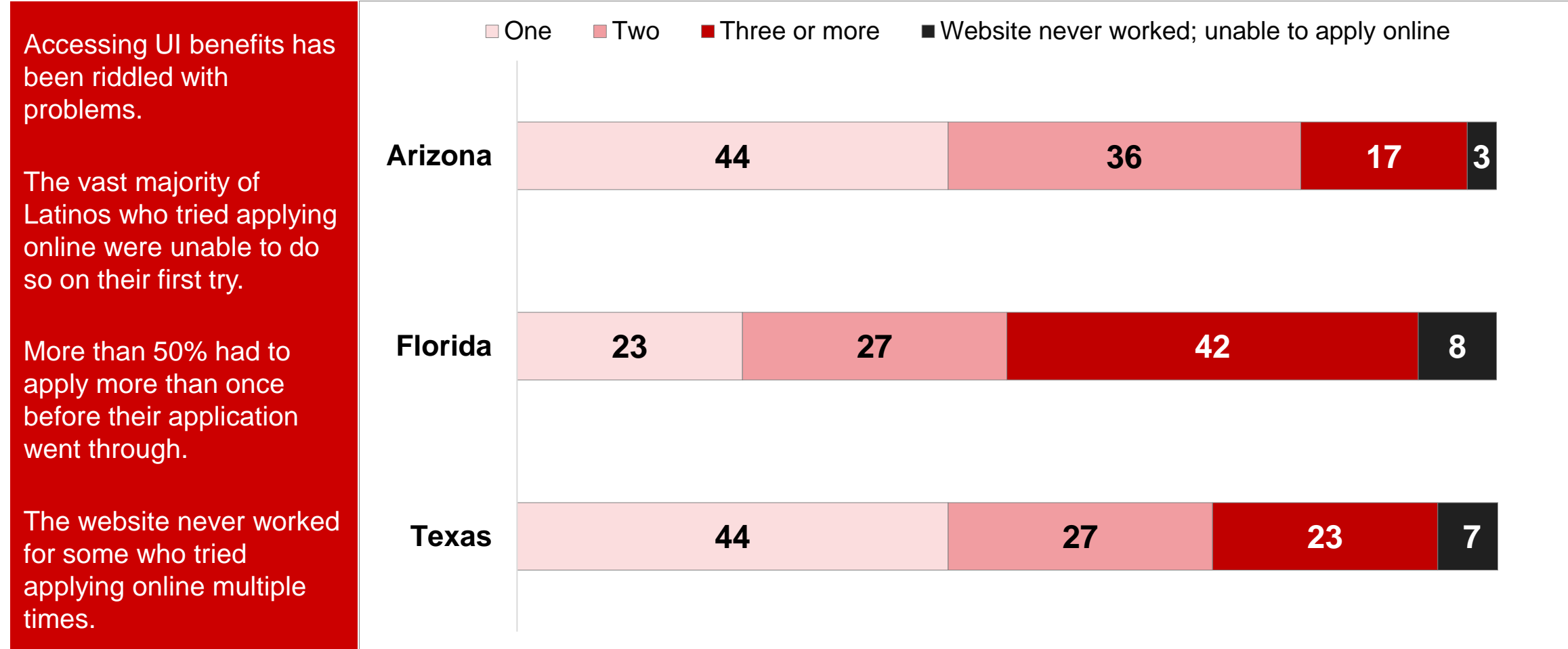
Use of Online, Phone, and In-Person Resources

(How did you apply or attempt to get information about unemployment benefits? Mark all that apply. Percent yes responses illustrated)



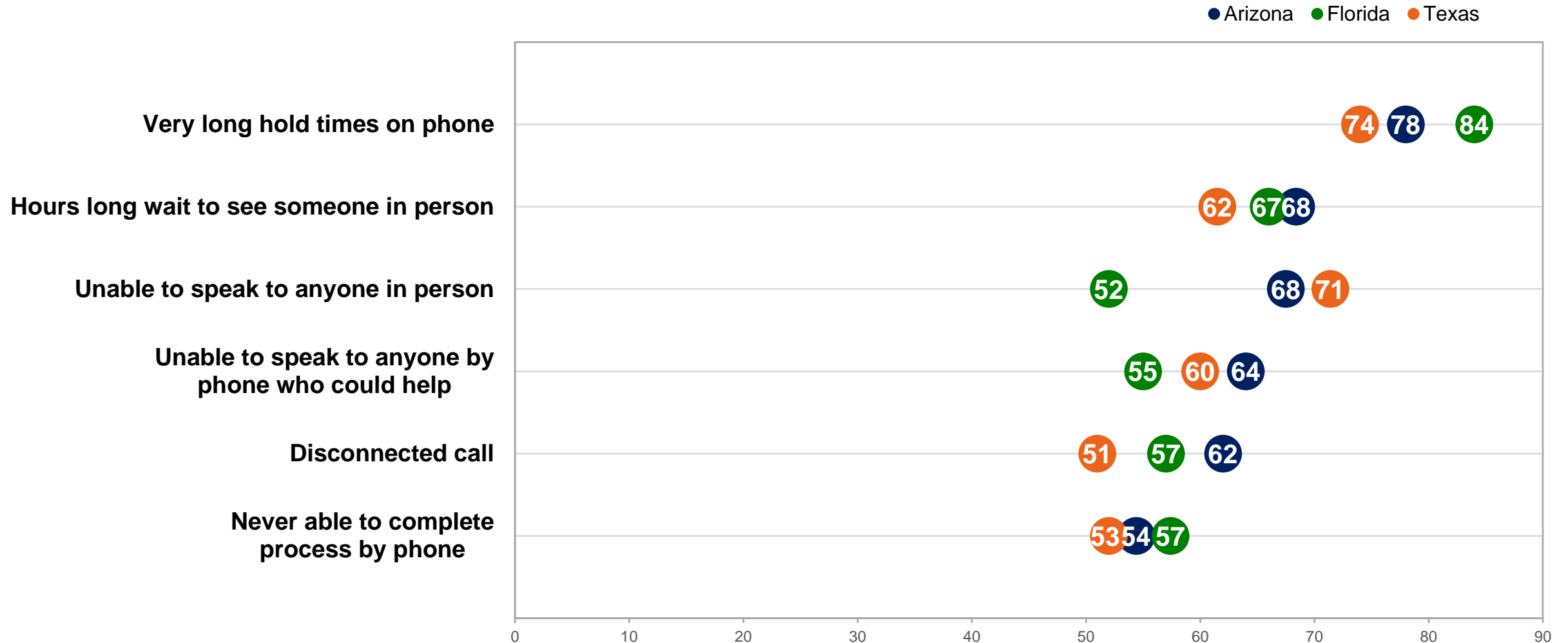
Online Applications Required Multiple Attempts

(How many times did you try to apply online before you were able to complete the process and submit your application online?)



Problems Applying In Person and by Phone

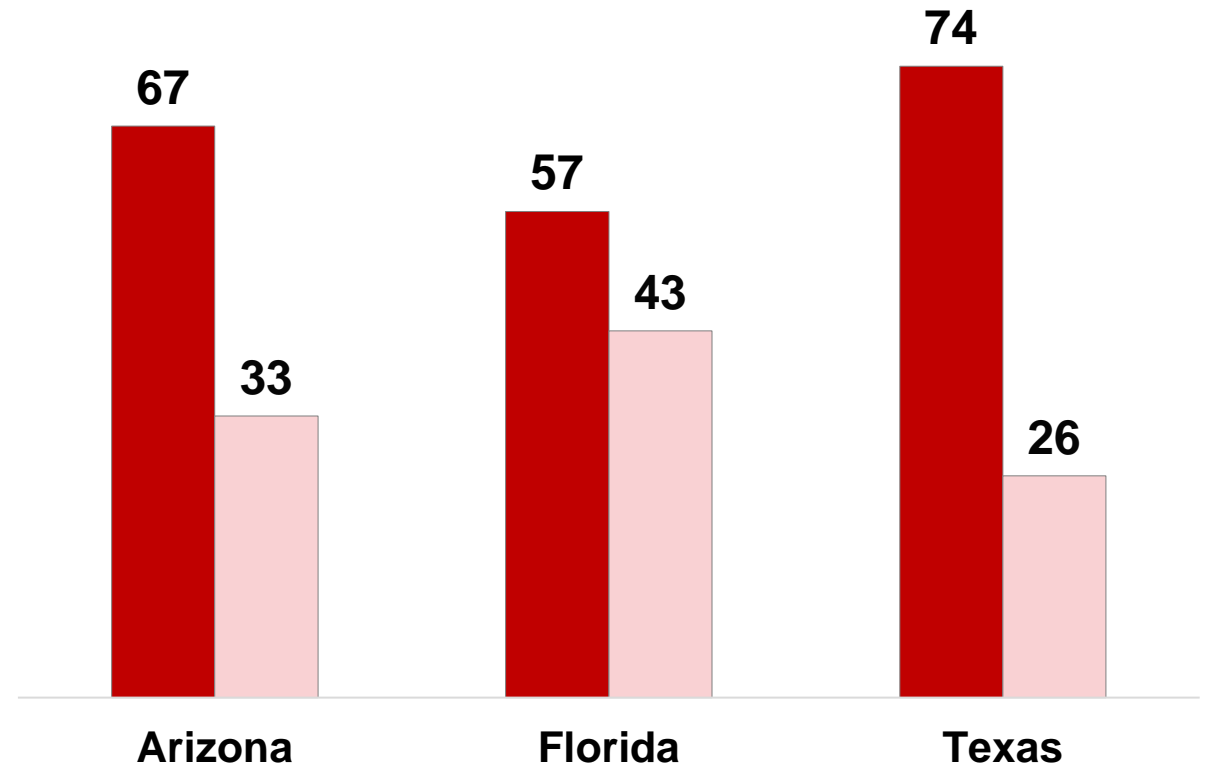
(Did you have any of the following problems when you applied or attempted to apply in person/online? Yes responses illustrated).



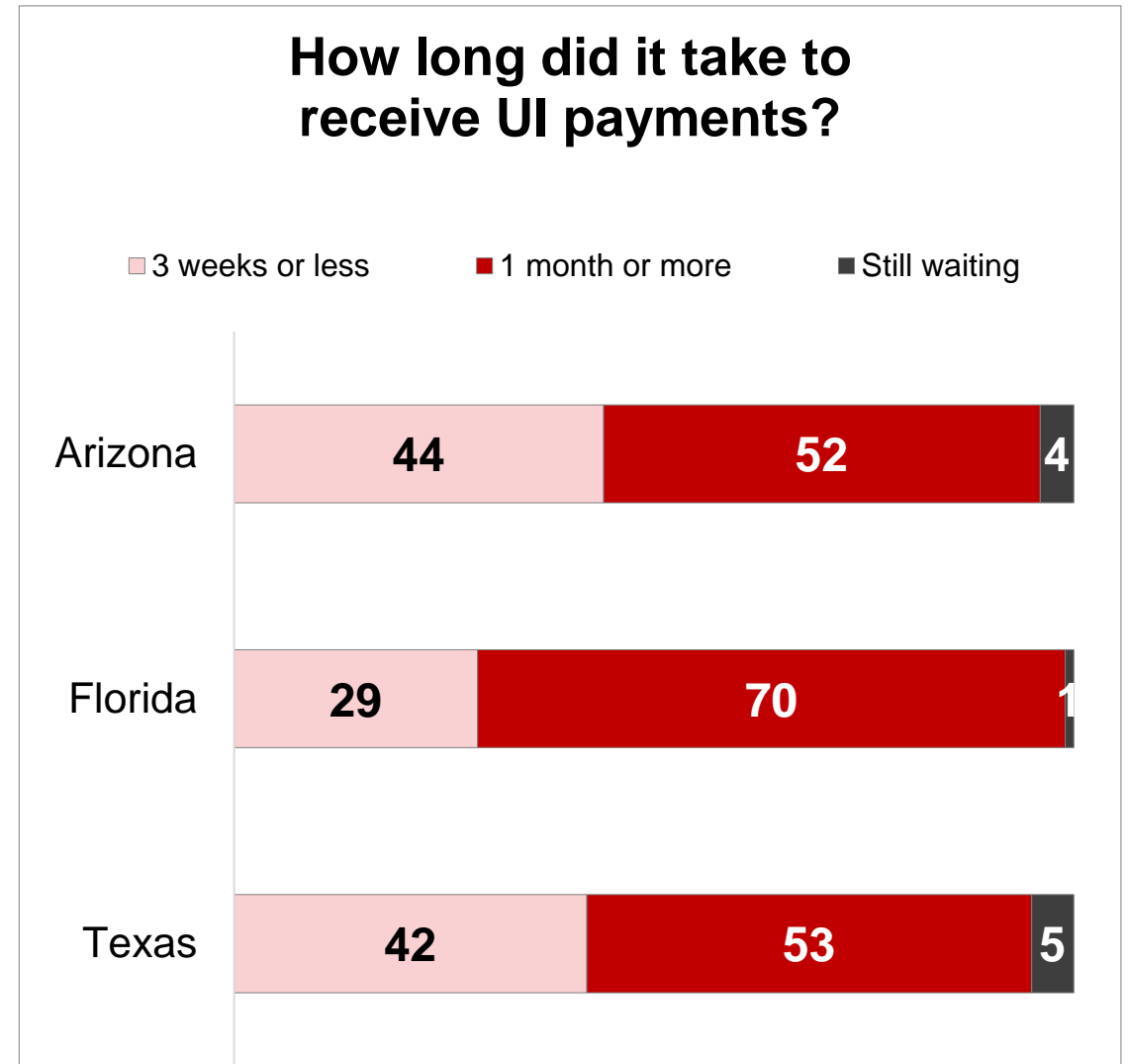
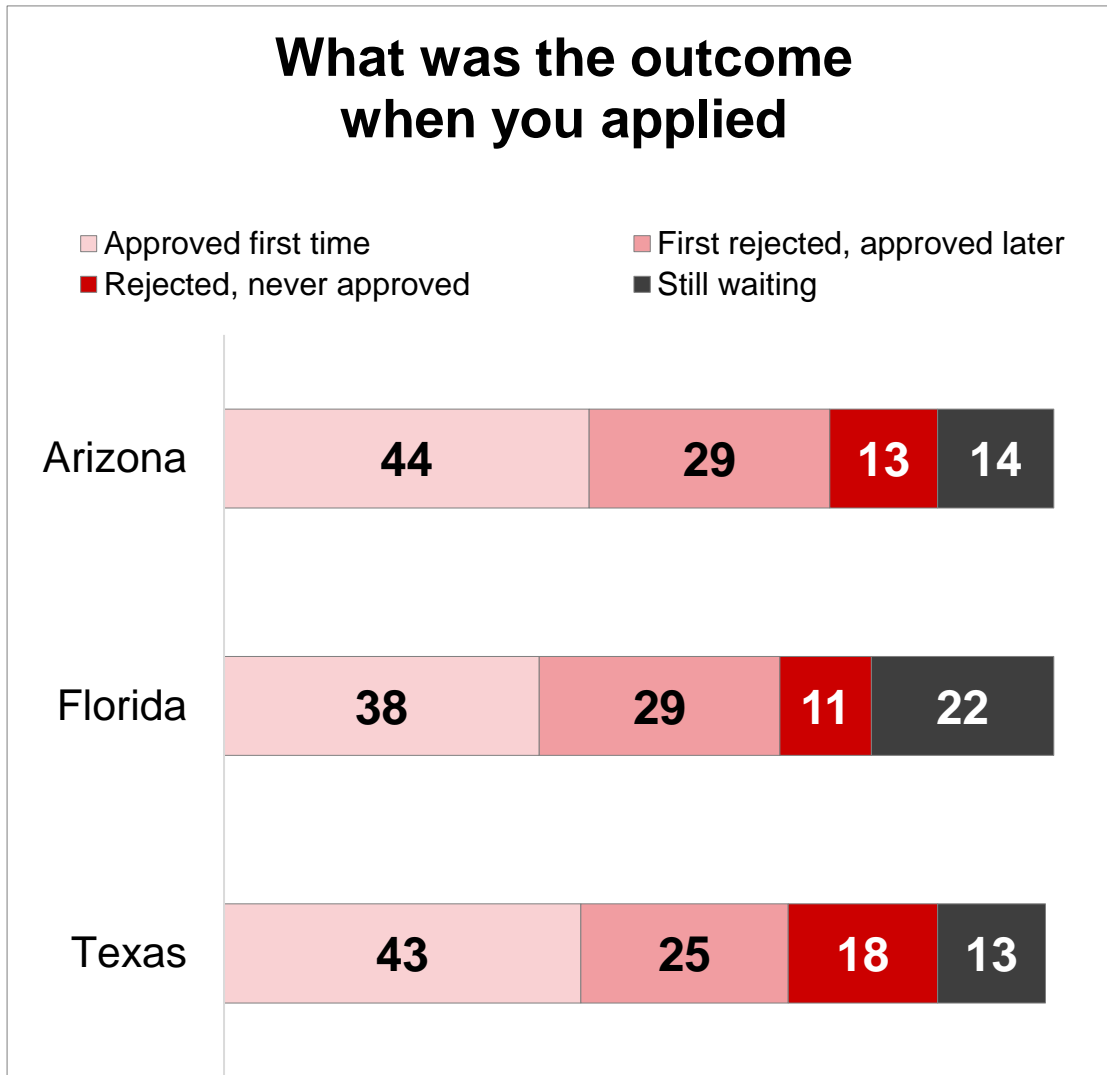
Spanish Resources Lacking for Many Who Need It

(Among those who completed survey in Spanish: Which statement do you agree with most?)

- The [Arizona/Florida/Texas] unemployment agency website, phone help line, and/or offices provided enough information in Spanish for me to get the assistance and information I need to understand and complete the application process.
- The [Arizona/Florida/Texas] unemployment agency website, phone help line, and/or offices do not have enough information in Spanish for me to get the information and assistance I need to understand and complete the process.

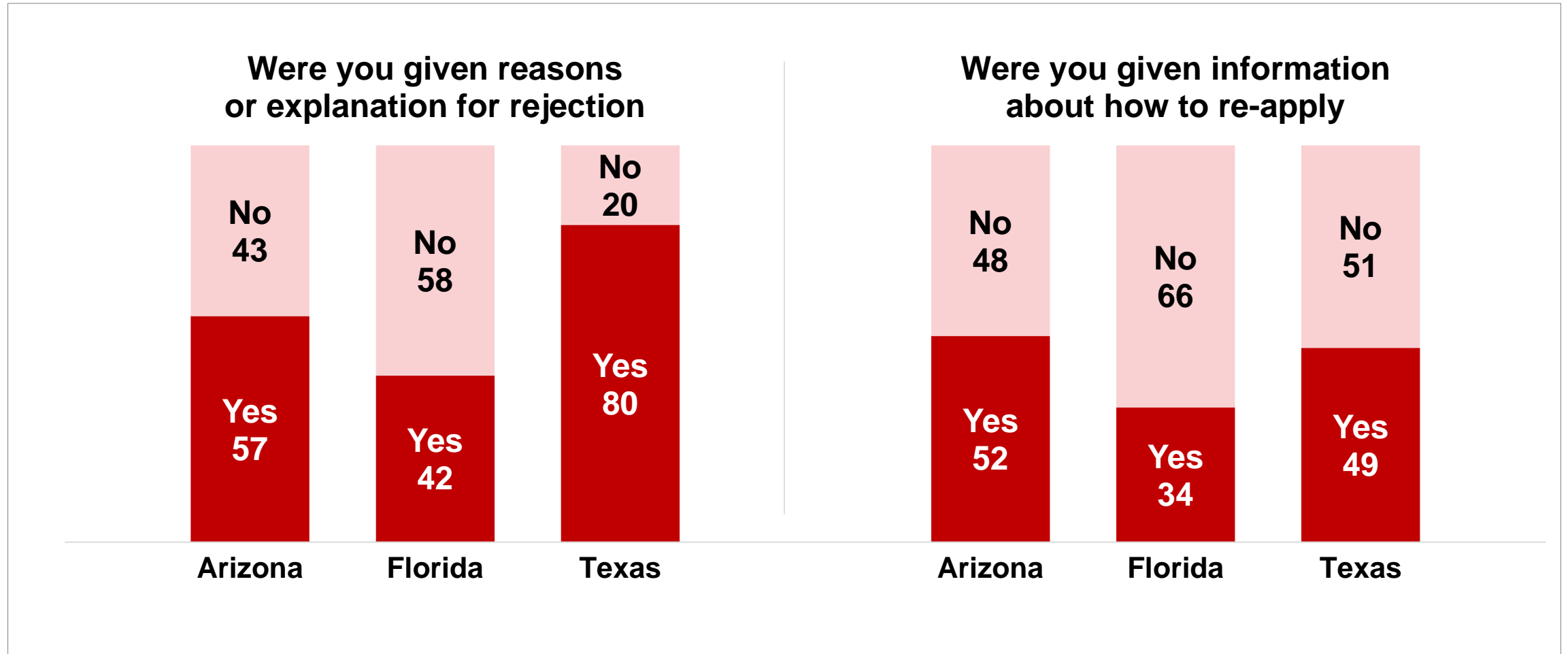


Significant Delays in Approval Process and Time-to-Receive Payment



Rejected Applicants Often Don't Get a Reason or Information to Correct their Application

(Among those whose applications were rejected.)

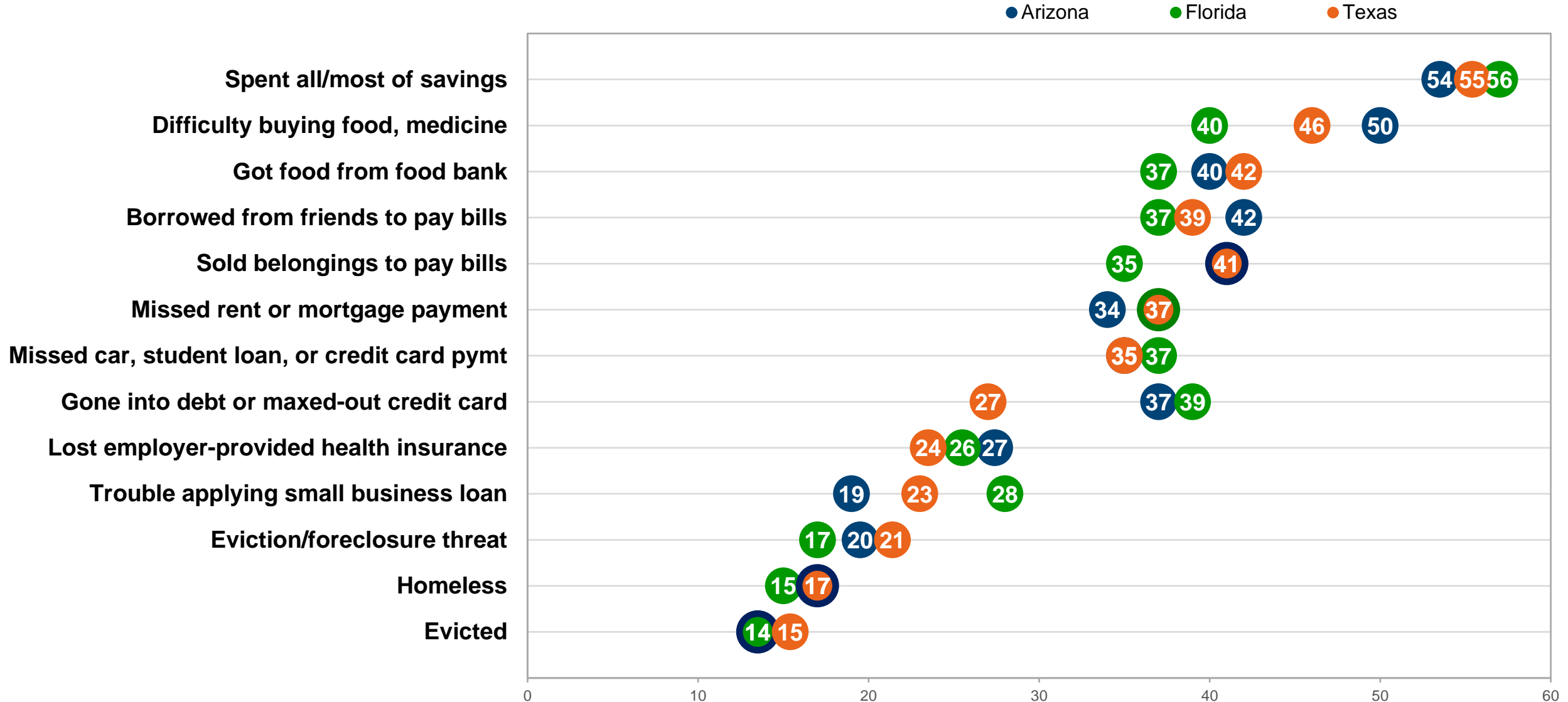


ECONOMIC STRESSES, USING UI BENEFITS, AND PERSONAL FINANCIAL OUTLOOK



Dealing with Multiple and Severe Financial Stresses

(Please indicate if any of following circumstances apply to you due to job and/or income loss since March 2020. Yes responses illustrated)

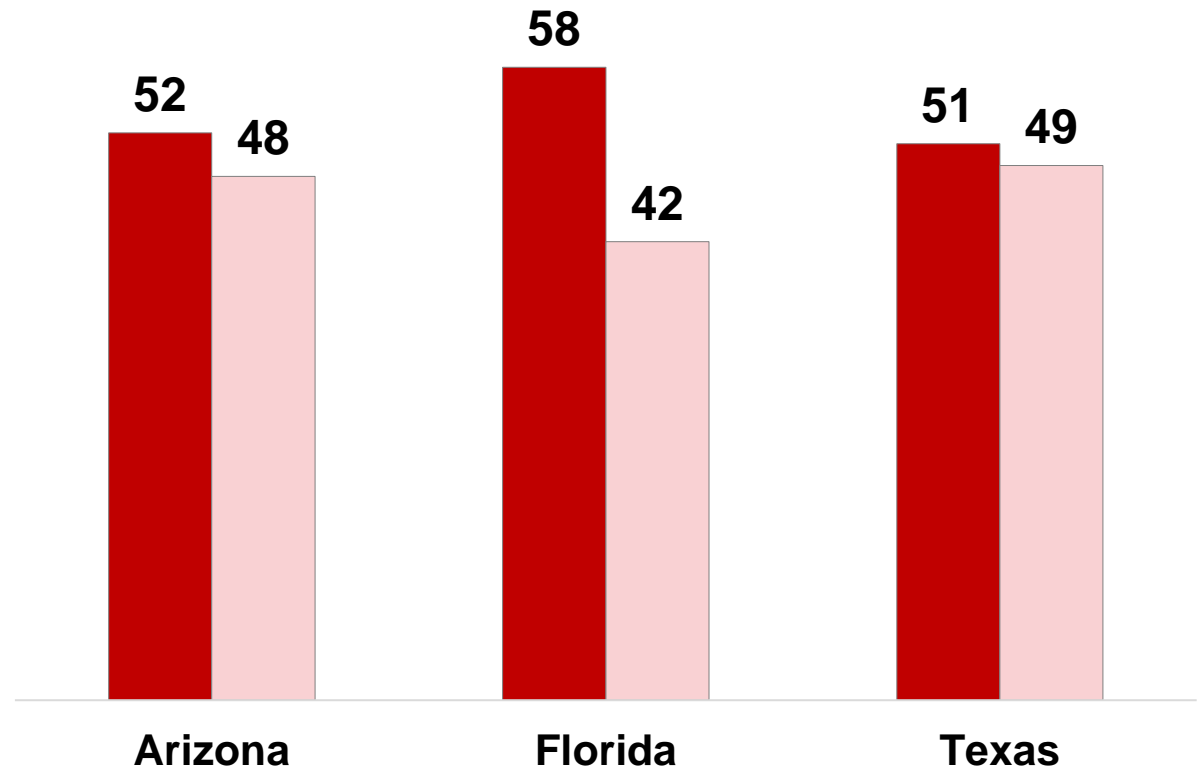


Even with UI, Majority Still Having Difficulty Making Ends Meet

(Among those receiving UI benefits: Which statement is true for you and your household?)

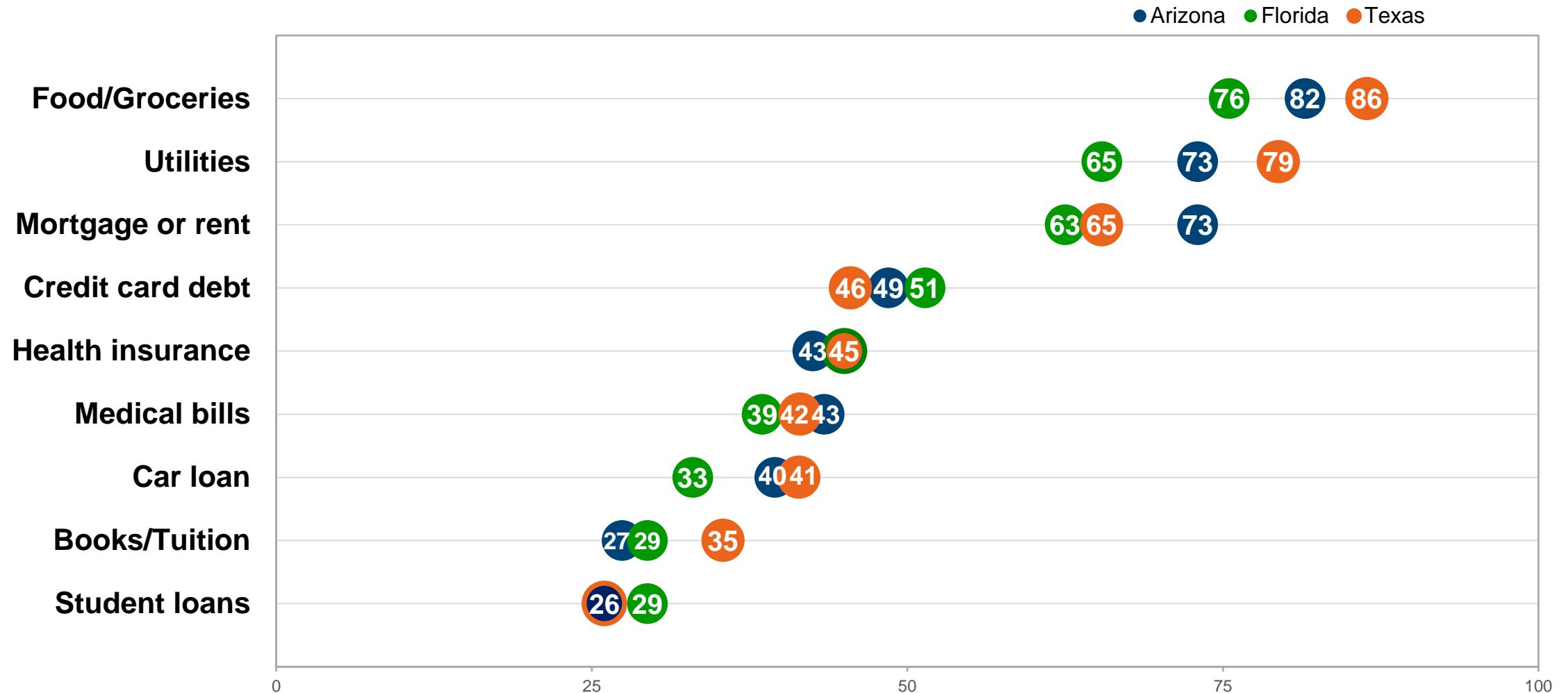
■ Unemployment benefits help me and my household with our basic expenses, but do not make up for a lot of my/our lost income. I still do not have enough money for necessities like rent/mortgage, food, and utilities.

■ Unemployment benefits make up for most of my/our lost income, and make it possible for me and my household to cover all of our basic expenses including rent/mortgage, food, and utilities.



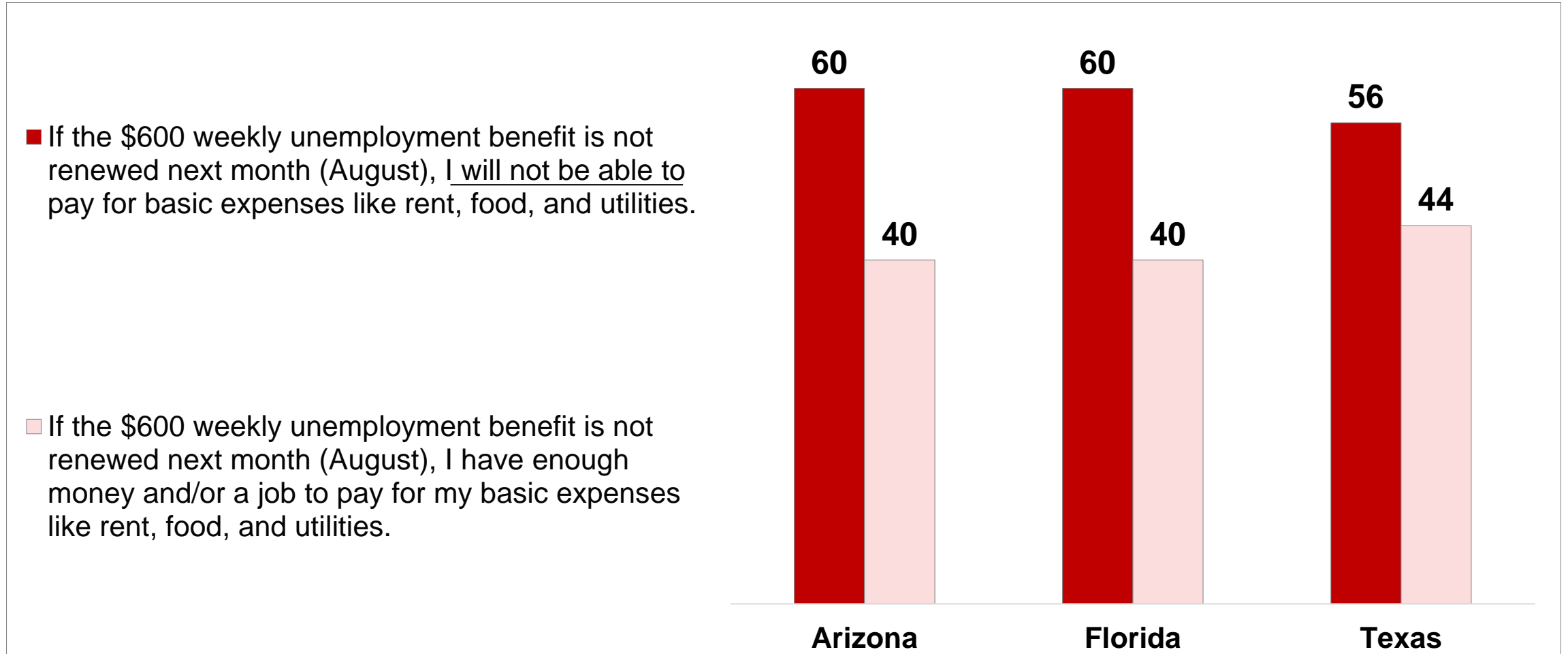
UI Benefits are Paying for Necessities

(Where do you spend the income you receive from unemployment insurance benefits? Yes responses for each illustrated)



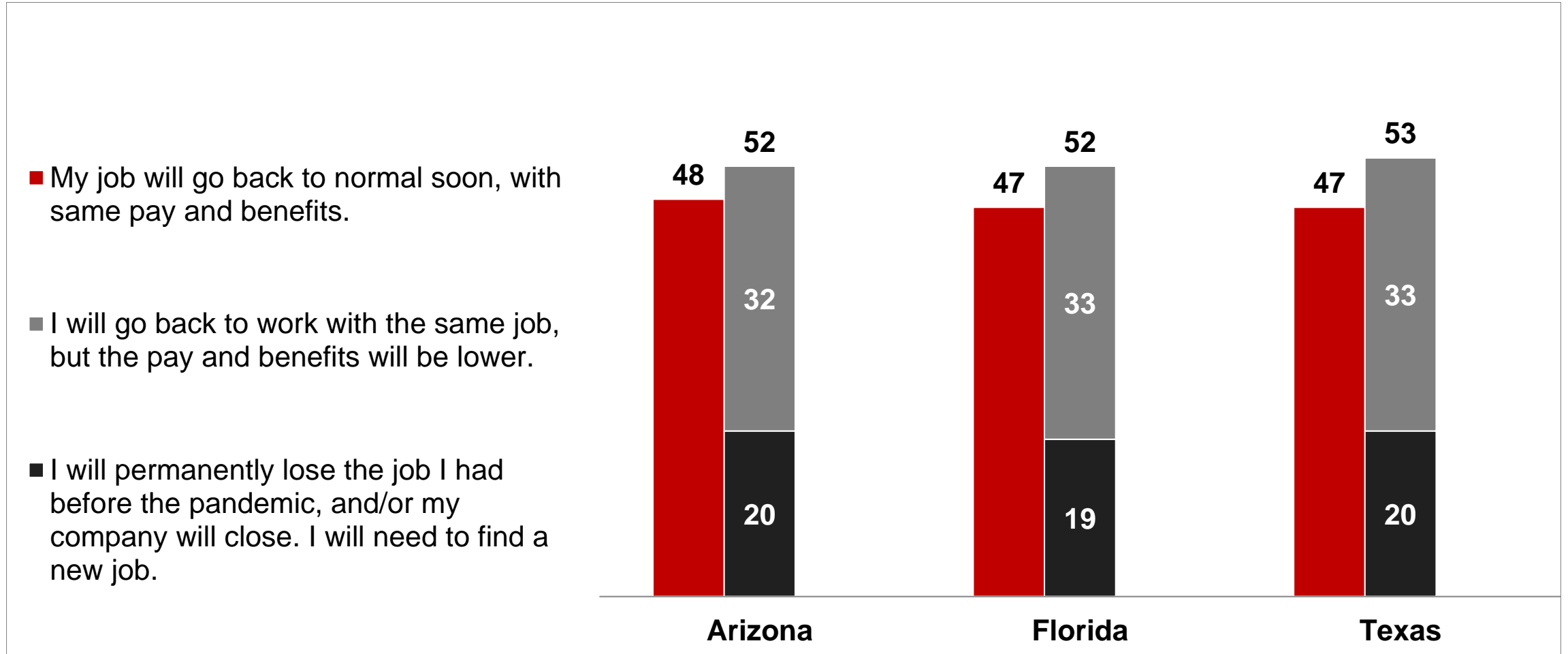
Without UI Benefits, Most Will Not Be Able to Make Ends Meet

(Among those receiving UI benefits: Which statement is true for you and your household?)



Most Expect Pay Cut and/or Job Loss will be Permanent

(Based on your experience and understanding of your own personal work situation, which of the following do you believe to be true for you?)

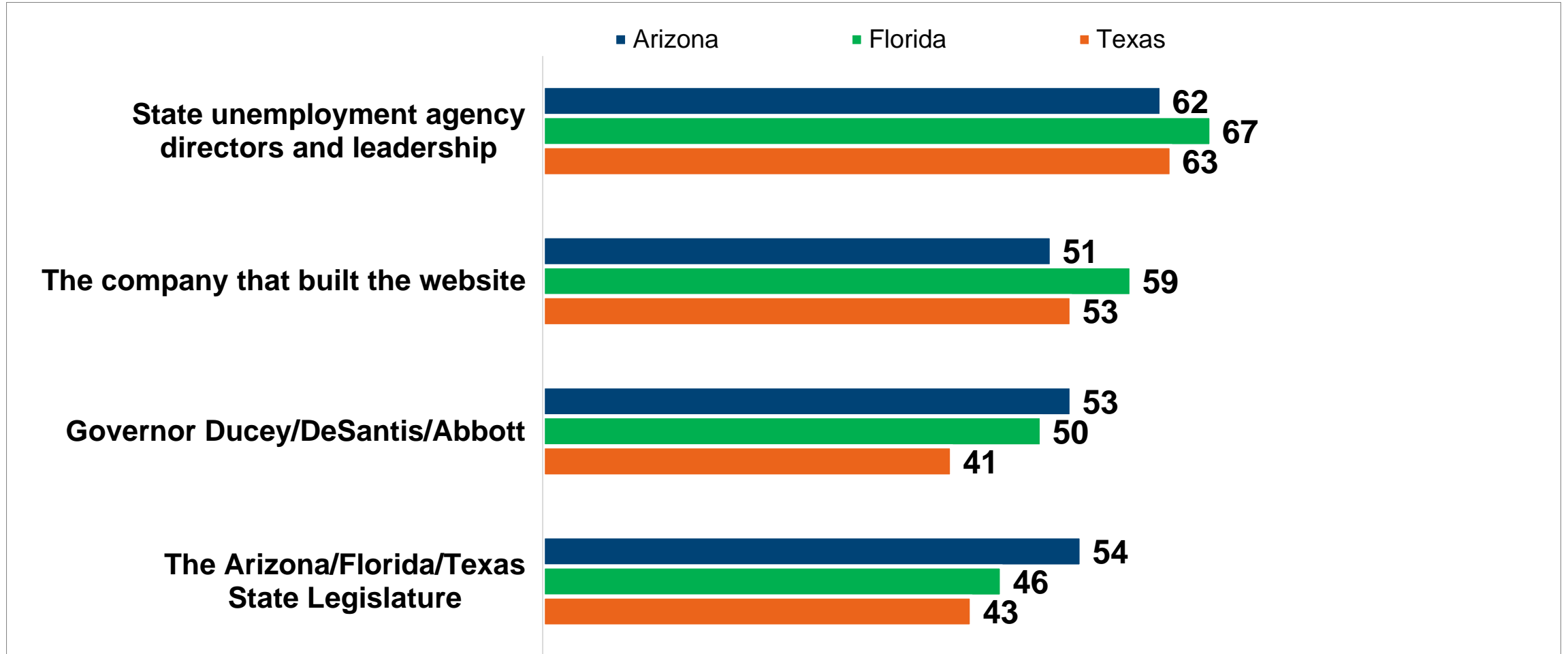


PLANS TO PARTICIPATE IN THE 2020 ELECTION



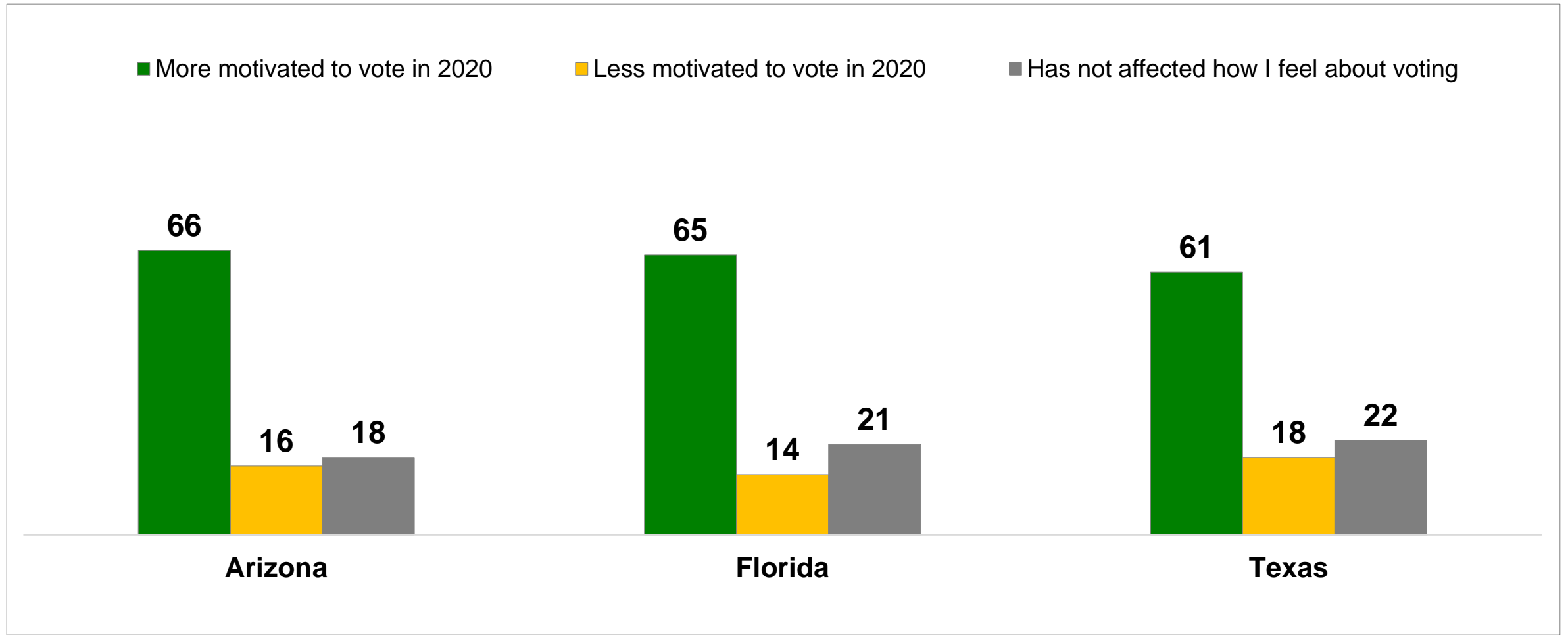
Who Should Be Held Accountable

(Who do you think should be held accountable for the problems with the [Arizona/Florida/Texas] unemployment website and other issues that made it difficult for people to apply and/or get the help they needed to apply? Yes responses illustrated)



Motivation to Vote in 2020

(Among registered voters: Has your recent experience with job loss / pay cuts made you feel more/less motivated to vote in 2020?)



Plans to Participate in the 2020 Election

(Among registered voters: Thinking about the November 2020 Presidential election, what are the chances you will vote?)

